

NorFalco

A GLENCORE COMPANY



ONLINE TRAINING IS BACK!

NorFalco is pleased to announce the return of our popular online training program, providing easy access to safety and technical information regarding sulfuric acid.

The training modules have been updated, and the program transferred to a new platform. Access is free-of-charge and available to NorFalco customers, carriers, service providers, first responders (PD & FD) and other stakeholders involved with the safe distribution of sulfuric acid. Information available provides key benefits to regulatory compliance, product hazards, safe handling, accident prevention tips and methods and more.

The training modules are presented in easy-to-digest slides, with quizzes at the end. Training certificates can be printed or downloaded following the completion of each module.

Registering For Training

- Fill out the registration information, set up a password and submit your request.
- NorFalco technical team will review and approve your request.
- Once approved the registrants will receive a confirmation email with the link to be used to access the training modules.
- Using the logon link included in the confirmation email, the Glencore system will ask you to enter your email address that was used during registration.
- A ONE TIME PASSCODE (OTP) will be sent to your email address and will need to be used at the next step (PLEASE NOTE THAT YOUR PASSWORD WILL NOT BE NEEDED AT THIS STEP).



Accessing Training Modules

- The online system page will appear. Select the module that you want to go through and click on LAUNCH.
- A period of one month is allowed to complete the different modules. After this period, access will be deactivated.
- You can start and stop a module at your convenience. It will resume where you left off.
- Always use the same logon link, and after you have entered your email address an OTP will be generated and sent for each logon.
- Once a module is completed, "Congratulations you pass the Quiz" message will appear, and you may press the back button, or close the module. Please note that a minimum quiz score of 80% is required to obtain the certificate. If a lower score is obtained you will be required to redo the entire module.
- Once a module has been successfully completed, a page called "View My Certificate" becomes available. By visiting this section, you can view, download, or print completed certificates.
- You can access other training modules by clicking on the Continue to Learn Home button, or you can access your training records by clicking on Continue to your Transcript.
- If you wish to quit the training system, just close the window or your browser.



If you experience any issue or problems, please contact the NorFalco Technical Team at norfalco technicalservice@glencore.ca.

TO ACCESS FREE TRAINING

[CLICK HERE](#)

For additional information
contact your NorFalco representative
or call 416-775-1500

This initiative is part of our Risk Management practices complying with our Responsible Care commitment. NorFalco strives to be an industry leader in product stewardship and the safe distribution of sulfuric acid... part of Delivering More Than H₂SO₄.

